



COVID-19 Precautions Information

As we are a physicians' clinic, we are required to follow the recommendations from the Government of Manitoba and Shared Health regarding the re-opening of clinics.

The directive remains that due to the worldwide challenging in obtaining Personal Protective Equipment (PPE) and the need to reduce clinic volumes in order to minimize exposure risks, clinics should continue to offer virtual care as much as possible.

If you do require an in-person visit to the clinic, the following procedures will be in place:

DO NOT ATTEND IN PERSON IF YOU HAVE ANY SYMPTOMS.

- You will be required to complete a verbal screen with the clinic assistant, Brianna, prior to attending your appointment. Typically, this will occur the day before during your reminder call.
YOU MUST ENSURE THAT YOU HAVE BEEN SCREENED PRIOR TO ENTERING THE CLINIC. IF YOU HAVE NOT COMPLETED A SCREEN, YOU MAY NOT ENTER THE CLINIC. The questions that will be asked of you can be found at:
<https://sharedhealthmb.ca/covid19/screening-tool/>
- We are now requiring you to wear a mask to attend in person appointments. We encourage you to bring your own mask but if you do forget or if you are unable to obtain one, we will provide you with one. If you have a condition that keeps you from being able to wear a mask please discuss with staff in advance.
- Please remain in your vehicle prior to your appointment until you are called or receive a text message that you may come in. This is to minimize the number of people in our waiting area.
If you will not arrive in a vehicle or do not have a mobile phone, please let our assistant know during your reminder/screening call.
- Once you have arrived, please proceed to the station and use hand sanitizer.
- Please observe any physical distancing markers.
- Your therapist/physician will be wearing the required PPE for the duration of your appointment. This includes a mask and eye protection/face shield.
- We will be following cleaning protocols for infection prevention and control.

PLEASE NOTE:

- We may modify our procedures as the guidance from the Government of Manitoba and Shared Health changes.

Thank you for your cooperation and support.

- The Staff at Grey Willow Clinic